SMS CO., LTD. (Securities Code: 2175 / TSE1 )

**Presentation Materials for Investor Relations** 

Financial Results Summary for the Fiscal Year Ended March 31, 2016 (the 13th Fiscal Year)

April 28, 2016





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✓ Both net sales and incomes increased YoY.

✓ Incomes exceeded forecasts.

# FY03/16 P/L Statement [¥ million]

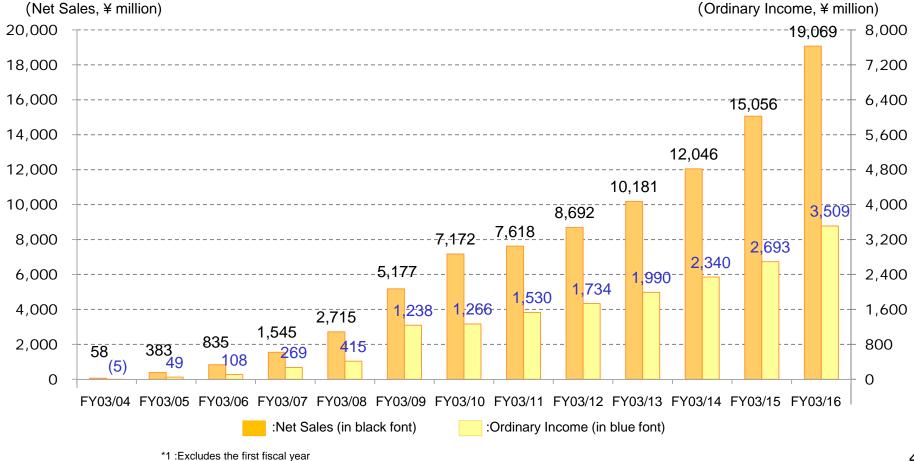
	FY03/15 Actual	FY03/16 Forecasts <sup>*1</sup>	FY03/16 Actual	YoY Change	vs. Forecasts
Net Sales	15,056	19,102	19,069	+27%	-0%
Operating Income	2,079	2,740	2,756	+33%	+1%
Ordinary Income	2,693	3,429	3,509	+30%	+2%
Net Income	1,824	2,265	2,265	+24%	+0%





 Achieved growth in both net sales and ordinary income for 12 consecutive years<sup>\*1</sup> since the establishment of the Company.

### Trends in Net Sales (LHS) and Ordinary Income (RHS)<sup>\*2</sup>



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# 1 Analysis of Year-on-Year Differences



✓ *Kaipoke* contributed to a significant YoY increase in net sales and incomes.

Year-on-Year Differences and Analysis [¥ million]						
	FY03/16 Actual	FY03/15 Actual	Differences	Analysis		
Net Sales	19,069	15,056	+4,012	<ul> <li>Almost all services, including <i>Kaipoke</i> and Career-related services, increased YoY</li> <li>MIMS Group acquired in October 2015 contributed to an increase in net sales.<sup>*1</sup></li> </ul>		
Operating Income	2,756	2,079	+677	<ul> <li>Kaipoke increased significantly YoY</li> </ul>		
Ordinary Income	3,509	2,693	+816	<ul> <li>Gains from M3 Career, an equity method affiliate, increased</li> </ul>		
Net Income	2,265	1,824	+441	_		

© Copyright SMS CO.,LTD. MIMS Group's P/L is consolidated following a 3-month lag.



 $\checkmark$ 



Net sales increased 10% YoY.

✓ Almost all services increased steadily.

	· · ·	-	-	
		FY03/15	FY03/16	YoY Change
Nursing	Recruiting Agent	1,090	1,326	+22%
Care	Media	1,589	1,946	+22%
Medical Care	Recruiting Agent	7,450	7,876	+6%
	Media	1,472	1,571	+7%
Total		11,603	12,720	+10%

Year-on-Year Compar	ison of Net	Sales [¥	million]
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### Highlights

- In recruiting agent services, new consultants contributed to an increase in net sales
  - ✓ Recruiting agent for nurses: # of consultants on average: 265 in FY03/15 to 290 in FY03/16
- Recruiting agent for paramedics, excluding nurses, increased steadily
- · Recruiting ads for nursing care professionals increased steadily





✓ Net sales increased 58% YoY.

✓ *Kaipoke* increased significantly due to the new service concept.

	FY03/15	FY03/16	YoY Change
Mngt Support for Service Operators	1,537	2,551	+66%
New Businesses	347	421	+21%
Total	1,884	2,972	+58%

Year-on-Year Comparison of Net Sales [¥ million]

### **Highlights**

 Management Support for Service Operators increased significantly because of Kaipoke's price revision associated with the renewal of management support services (applied from the 2H of FY03/15)





As of April 1, 2016, we achieved our target for the number of membership locations.  $\checkmark$ 

Our franchise (FC) strategy is performing well.

# Number of Membership Locations

• The number of membership locations reached 12,000 as of April 1, 2016



### Actions and Results

### Strengthening sales activities targeting operators owning multiple locations

- Continue to target medium-sized operators and franchisers
- ✓ Subsequent to Rehacontents Co., Ltd., implemented Kaipoke to Sawahompo and Waseda Elderly Health Association, which respectively offer nursing care day services and rehabilitation day services nationwide
- ✓ Running several other projects with franchisers, each covering over 100 locations





- ✓ In the overseas Segment, the acquisition of MIMS Group in October 2015 contributed to an increase in net sales.
- ✓ Medical Care and Healthcare segments engaged in new businesses developments.

	FY03/15	FY03/16	YoY Change
Medical Care	784	657	-16%
Healthcare	42	117	+174%
Overseas	740	2,601	+251%

#### Year-on-Year Comparison of Net Sales [¥ million]

### **Highlights**

Health- Medical care Care	•	Net sales of "Mail order/online sales of nursing goods" decreased YoY, but the profitability improved by discontinuing catalog sales and focusing on online sales Developing the services based on specific segments/themes, such as information portals for hospital office managers and regional partnership support in the medical segment Developing the services based on specific segments/themes such as dementia
Overseas	•	MIMS Group contributed to the increase in net sales



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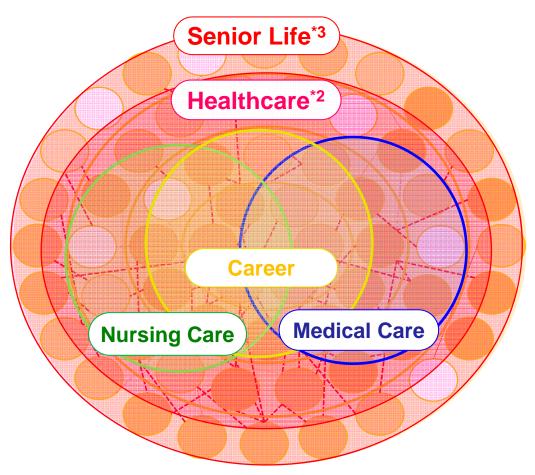
# We create values and contribute to society by providing an "information infrastructure for an aging society."

SMS stands for "Senior Marketing System."





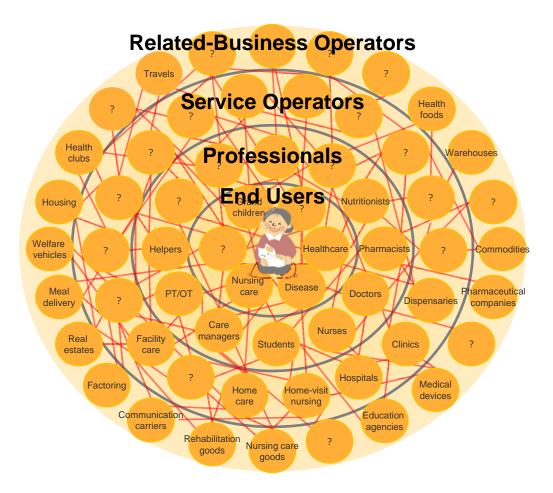
- We define our market segments as Nursing Care, Medical Care, Career, Healthcare, Senior Life.
- In the overseas market, we are targeting Asia<sup>\*1</sup> and promoting businesses in each country with a focus on Medical Care and Healthcare.







 In order to establish an effective information infrastructure, it is important to lock in stakeholders who present value to SMS (i.e. service operators, professionals and end users), offer a feasible business model and solve information asymmetry.



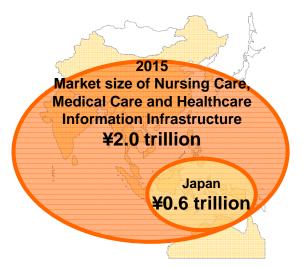


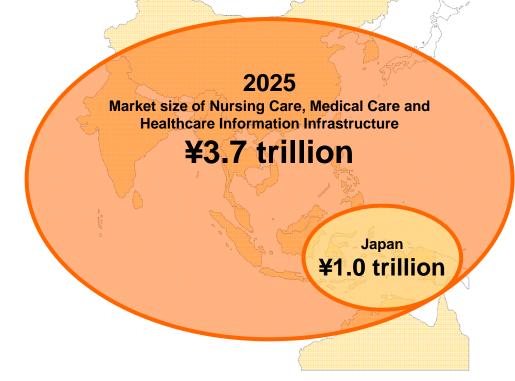
Market Size of Nursing Care, Medical Care and Healthcare Information Infrastructure



 In 2025, the market size of information infrastructure for Nursing Care, Medical Care and Healthcare in Asia (including Japan) is estimated to exceed ¥3.7 trillion, making it an extremely attractive market.

Market Size<sup>\*1</sup> of Nursing Care, Medical Care and Healthcare Information Infrastructure in Asia<sup>\*2</sup> Including Japan

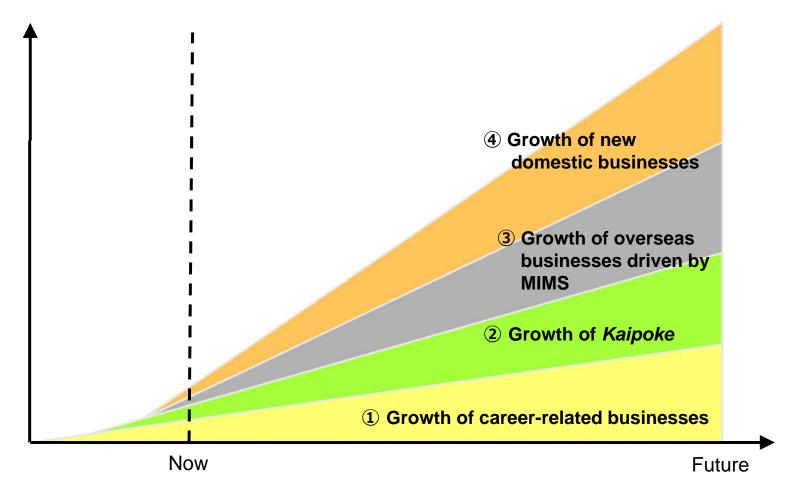








- ✓ Our growth thus far has been driven by career-related businesses<sup>\*1</sup>.
- ✓ Going forward, we aim to sustain stable growth in career-related businesses, while also driving growth in *Kaipoke*, overseas businesses and new domestic businesses.

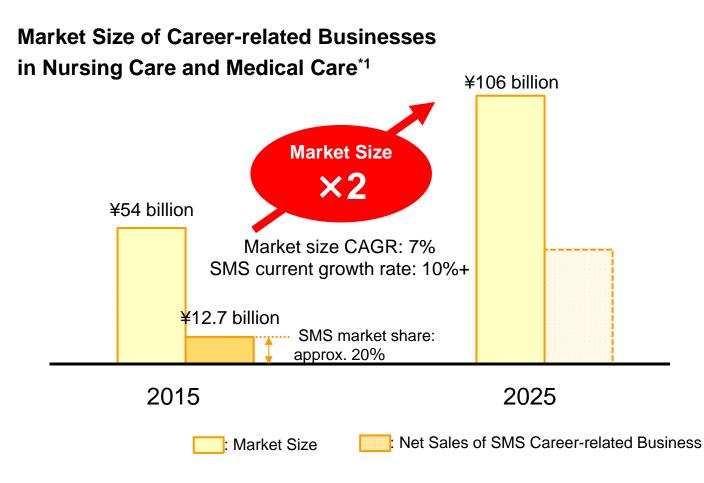






✓ The market size of career-related businesses will double in the next decade.

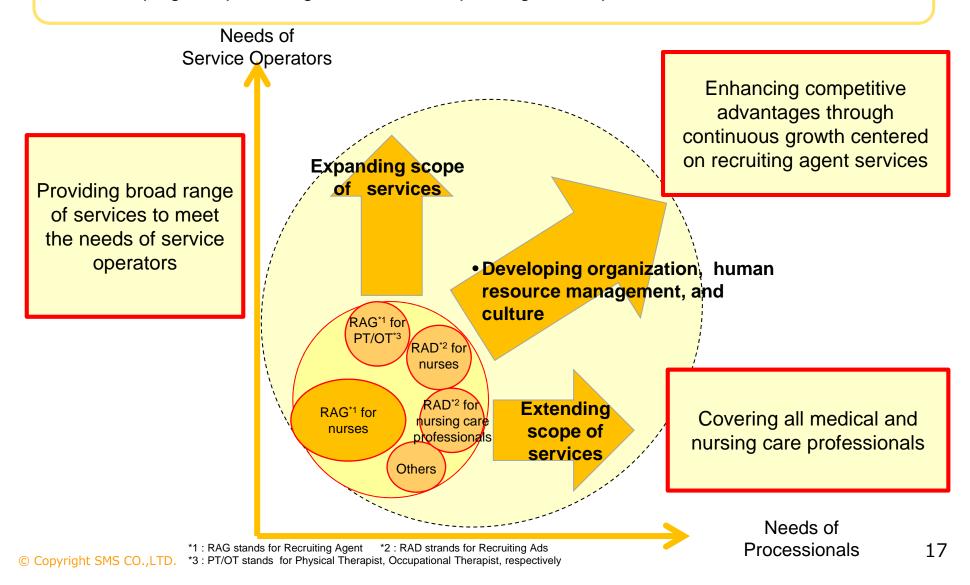
Our current growth rate surpasses market size CAGR estimates.







 Aim to realize long-term and continuous growth in the Career-related businesses by developing an optimal organization and expanding the scope of each service.



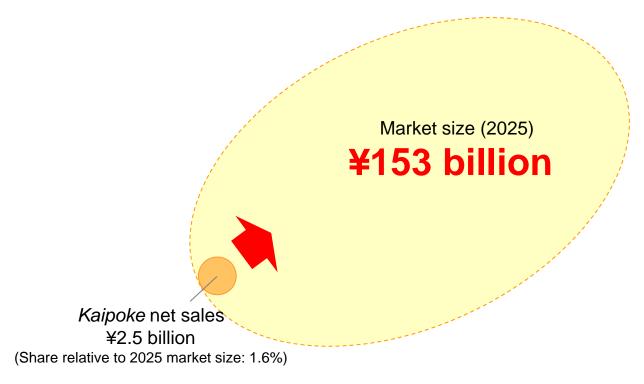


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*Kaipoke* has abundant leeway considering the current market penetration level, and the market size is estimated to increase to ¥153 billion 10 years from now.

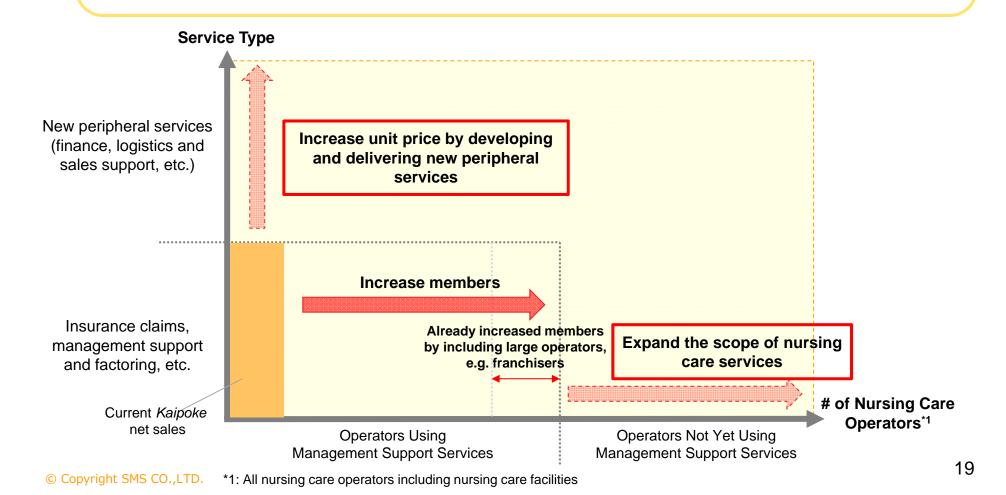
# Management Support Services for Nursing Care Operators: Market Size<sup>\*1</sup>







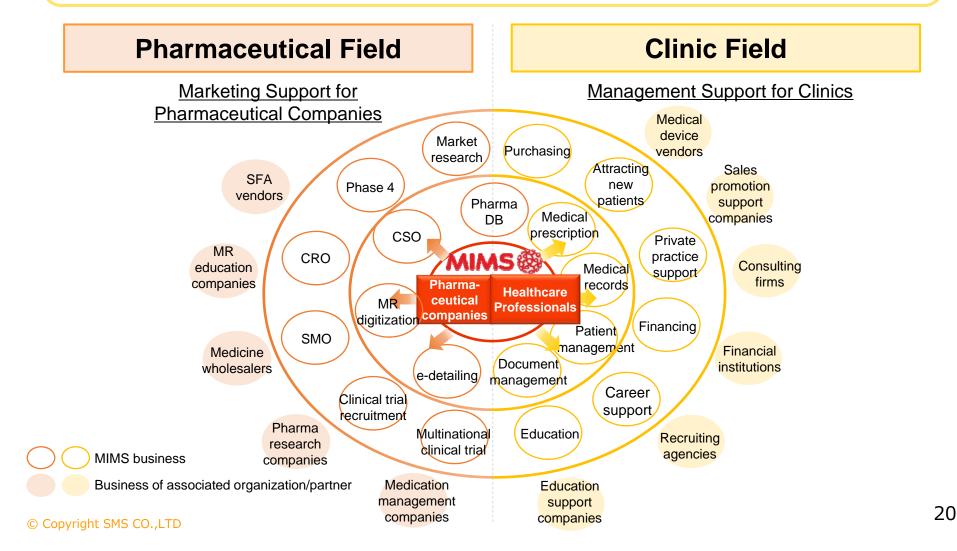
- We are the only company offering management support services to nursing care operators, and thus the number of *Kaipoke* members and users is growing.
- We can enter into new markets through expanding the scope of our nursing care services and developing peripheral services.







 MIMS aims to achieve further growth in existing businesses and develop new businesses by utilizing its membership base of 2 million healthcare professionals and partnerships with pharmaceutical companies.







- In the short term, we plan to invest in future growth. For the first few years, we will focus on promoting online systemization of existing businesses and launching new businesses in the key countries where we operate.
- In the medium to long term, we will enhance our businesses in other countries and accelerate growth.

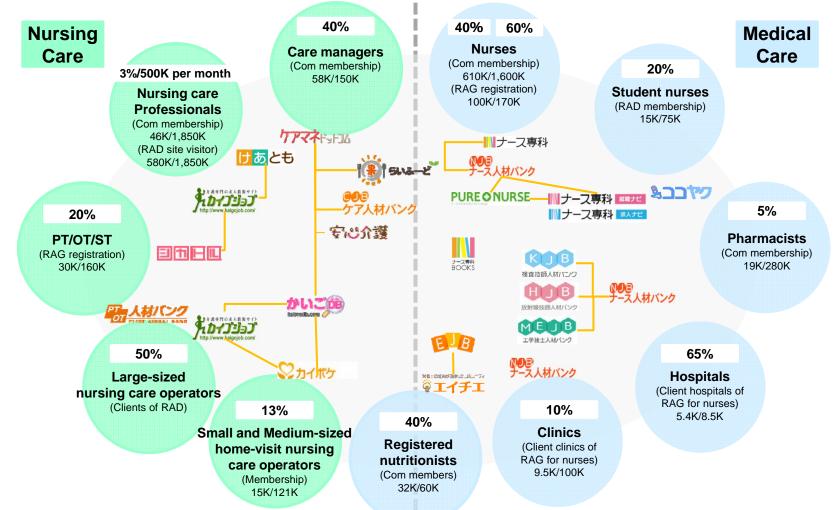
Business Classification	First and Second Year	Third Year and Beyond
Existing Businesses <sup>*1</sup>	<ul> <li>PM: Promote online systemization of services targeting key countries</li> <li>Strengthen ties with members</li> <li>Develop web-based products</li> <li>HD: Enhance system-based products</li> </ul>	<ul> <li>PM: As online systemization of services proceeds in key countries, expand to other countries</li> <li>Roll out best practices developed during the first two years to other countries</li> <li>Drive growth in web-based products</li> <li>HD: Establish a solid presence by expanding to other countries and integrating with other systems</li> </ul>
New Businesses	<ul> <li>In several countries, conduct tests and launch businesses related to management support systems for clinics and career-related businesses</li> </ul>	<ul> <li>Solidify businesses in the countries where we have already expanded and start the businesses in other countries</li> </ul>
Phase	Investment	Growth acceleration





Create an environment that enables immediate contact with potential clients by locking in stakeholders who present value to SMS.

 Rapidly develop various new services and offer such services to those stakeholders. This will allow for significantly faster and less costly implementation than starting from scratch.



© Copyright SMS CO., LTD. Note: RAG stands for Recruiting Agent; RAD stands for Recruiting Ads; Com stands for online community



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✓ Net sales and net income are expected to increase by 26% and 20% YoY respectively.

# P/L Statement [¥ million]

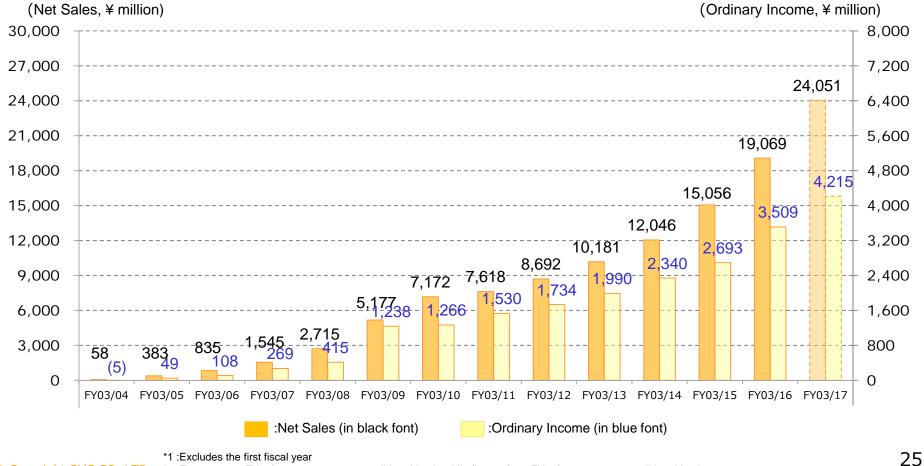
	FY03/16 Actual	FY03/17 Forecasts	Difference (Amount)	YoY Changes
Net Sales	19,069	24,051	+4,982	+26%
Operating Income	2,756	3,432	+676	+25%
Ordinary Income	3,509	4,215	+705	+20%
Net Income	2,265	2,718	+453	+20%





We expect to achieve growth in both net sales and ordinary income for the 13th consecutive year<sup>\*1</sup> since our establishment.

### Trends in Net Sales (LHS) and Ordinary Income (RHS)<sup>\*2</sup>



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Net sales is expected to increase 11% YoY on the back of steady growth in most of the services.

		FY03/16	FY03/17	YoY Changes
Nursing	Recruiting Agent	1,438	1,932	+34%
Care	Media	1,833	2,146	+17%
Medical Care	Recruiting Agent	8,229	8,692	+6%
	Media	1,223	1,397	+14%
Total		12,725	14,167	+11%

Year-on-Year Comparison of Net Sales [¥ million]\*1

### Highlights (vs. FY03/16)

- Productivity will improve in recruiting agent service for nurses and contribute to an increase in net sales
  - ✓ In FY03/17, focus will be placed on engaging existing members
- In recruitment agent service for nursing care, growth is expected not only in the original scope of care managers and PT/OT/ST but also in nursing care professionals

<sup>\*1:</sup> From FY03/17, "recruiting agent service for nursing care professionals" will be transferred from Media to Recruiting Agent Service both under Nursing Care (Career Segment); "solutions" from Media to Recruiting Agent Service both under Medical Care (Career Segment); and "Community for nurses" from the Medical Care Segment to Media under Medical Care (Career 26 Segment).





✓ Net sales is expected to increase 28% YoY with *Kaipoke* serving as the key driver of growth.

Year-on-Year Comparison of Net Sales [¥ million]				
	FY03/16	FY03/17	YoY Changes	
Mngt Support for Service Operators	2,551	3,241	+27%	
New Businesses	421	564	+34%	
Total	2,972	3,806	+28%	

Highlights (vs. FY03/16)

- Net sales will increase in management support for service operators because of the rise in membership locations
  - ✓ The number of membership locations is 12,000 as of April 2016 and is expected to reach 14,500 in April 2017
- Significant growth is expected in business models that are becoming solidified, e.g. home-delivered meal search site for seniors





✓ MIMS will contribute significantly to an increase in net sales.

Year-on-Year Comparison of Net Sales [¥ million]*1				
	FY03/16	FY03/17	YoY Changes	
Medical Care	652	674	+3%	
Healthcare	117	179	+52%	
Overseas	2,601	<sup>*2</sup> 5,223	+101%	

### Highlights (vs. FY03/16)

- Mail order/online sales of nursing goods will continue to improve the profitability while engaging in collaboration with the Career Segment
   New services will be developed in line with changes in policies regarding regional comprehensive care and with
  - New services will be developed in line with changes in policies regarding regional comprehensive care and with market needs
  - · Services will be developed based on specific segments/themes such as dementia
  - MIMS Group, acquired in October 2015, will contribute to an increase in net sales. Online systemization of existing businesses and development of new businesses will advance
    - \*1: From FY03/17, "Community for nurses" will be transferred from the Medical Care Segment to Medical Care Media in the Career Segment.
    - \*2: MIMS Group's net sales for FY03/17 is forecasted at ¥4,731 million. Net sales is expected to increase slightly YoY ignoring the impact of exchange rates. Since SMS Taiwan CO., LTD. was sold, as disclosed on April 28, 2016, net sales of its subsidiary iHealth is not included in FY03/17 forecasts; therefore, overseas net sales excluding MIMS Group is expected to decrease. **2**

Healthcare

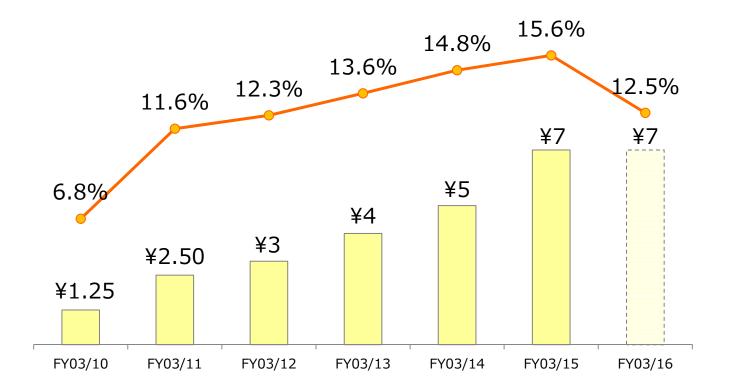
Overseas





 $\checkmark$  We plan to pay a dividend of ¥7 per share (Same as last year).

### Trends of the Amount and the Payout Ratio of Dividends<sup>\*1</sup>

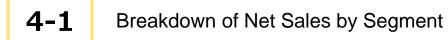




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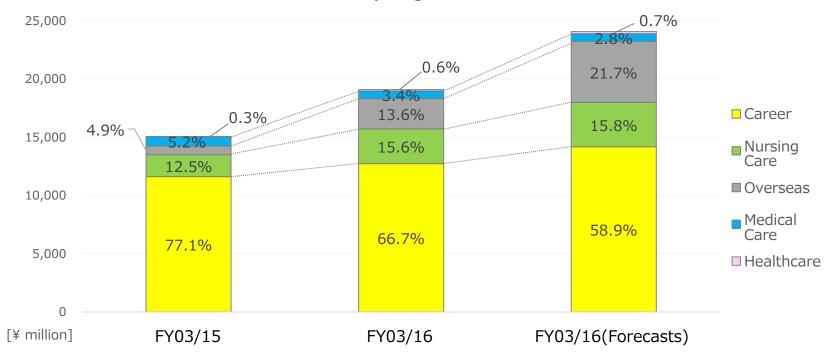
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**Breakdown of Consolidated Net Sales by Segment** 



[¥ million]

Segment	FY03/15	FY03/16	FY03/17 Forecasts	Note
Career	11,603	12,720	14,167	Of which recruiting agent service for nurses accounts for approx. 60%*1
Nursing Care	1,884	2,972 <sup>*2</sup>	3,806	Of which Kaipoke accounts for approx. 90%*1
Overseas	740	2,601	5,223	Of which MIMS accounts for approx. 60%*1
Medical Care	784	657	674	-
Healthcare	42	117	179	
Total	15,056	19,069	24,051	-

\*1 : Ratio to segment net sales

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\*2 : SMS's FY03/16 net sales results only include MIMS Group's net sales for Oct-Dec 2015.

# List of Services Provided<sup>\*1</sup>

4-1



Segment	Sub- segment	Service Name
Number	Mngt Support for Service Operators	Management support service for いかったが Information portal of housing for seniors Home-delivered meal search site
Nursing Care	New Businesses	Com for nursing care professionals かけ those requiring nursing care perators かい the care professionals かけ those requiring nursing care operators かい the care perators t
Medical Care	_	Mail order/online sales of nursing goods       Magazines for hospital Com for pharmacists       Drug and medicine DB for pharmacists       Home-visit pharmacy DB (Support system)       Regional partnership support system       Magazines for regional medical resources         PUREONURSE       GALENUS       Active Concernse       Purchase support for hospital Admin. managers       Purchase support for hospital Admin. managers       Regional partnership support in hospital Admin. managers       Regional partnership support in hospital Admin. managers       Online academic media for nurses         FUNCE
	Nursing Care RAG	RAG for care RAG for PT/OT/ST RAG for Care Workers Home-visit nursing stations DB ののののののののののののののののののののののののののののののののののの
	Nursing Care RAD	RAD for nursing care professionals introduced nursing care professionals are professionals interview.
Career	Medical Care RAG	RAG for nurses RAG for medical technologists たいのlogists たいのlogists たいのlogists たいのしのはない たいのしの たいのしのはない たいのしのはない たいのしのはない たいのしのはない たいのしのはない たいのしのはない たいのしのはない たいのしのはない たいのしのはない たいのしの たいのしのはない たいのしの たいの たいのしの たいの たいの たいの たいの たいの たいの たいの たいの たいの たい
	Medical Care RAD	RAD for nurses RAD for newly- graduated nurses portal Scholarship information portal Student nurses and student nurses
Health- care	_	Com for nutritionists       Q&A site on health       Information portal of dementia       News column for active seniors       Information of genetic test       News column regarding pregnancy, childbirth and child-raising       Information portal of genetic test       News column regarding pregnancy, childbirth and child-raising       Information portal of genetic test       News column regarding pregnancy, childbirth and child-raising       Information portal of genetic test       News column regarding pregnancy, childbirth and child-raising       Information portal of genetic test       News column regarding pregnancy, childbirth and child-raising       Information portal of genetic test       Informatic test       Informatic test       Informatio
overseas	_	Com for nurses (South Korea)       Medical bill e-claiming solution for hospitals (Australia)       Doctor's appointment service for patients (Sri Lanka)       Development/sales of system for clinic information (Malaysia)       Drug information service for healthcare professionals and institutions         Nurscape       HealthWise       Image: Comparison of the clinic information (Malaysia)         Nurscape       Image: Comparison of the clinic information (Malaysia)       Image: Comparison of the clinic information (Malaysia)       Image: Comparison of the clinic information (Malaysia)
Associated Companies	-	RAG and RAD for doctors and pharmacists M3 AGENT 

© Copyright SMS CO., LTD. Note: RAG stands for Recruiting Agent; RAD stands for Recruiting Ads; Com stands for online community





When a job seeker successfully changes jobs through SMS's service, SMS receives a percentage of the job seeker's estimated annual income from the service operator (e.g. hospitals and nursing care operators) as a commission.

# [Example: Recruiting agent service for nurses, Nurse Jinzai-bank]







SMS receives from service operators (e.g. hospitals, nursing care operators, temporary staffing companies and recruiting agents) advertisement posting fees proportional to the number of job seekers' applications.

### Example: Recruiting ads service for nurses, Nurse-senka Kyujin-navi



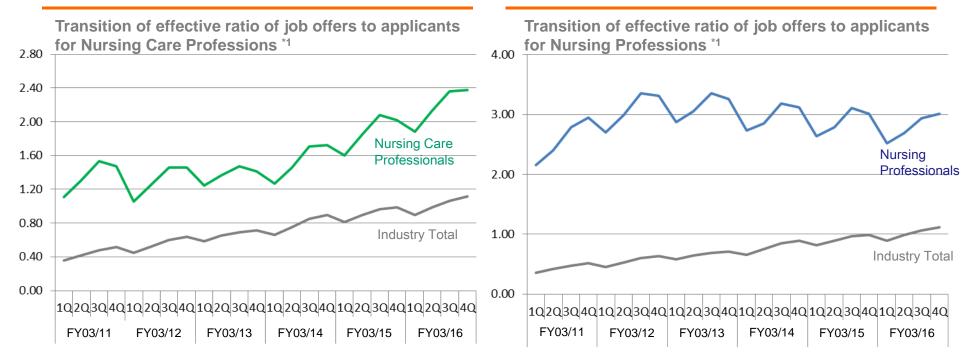




Continuous labor shortage in both nursing care professions and nursing professions

# Nursing Care Segment

# Medical Care Segment

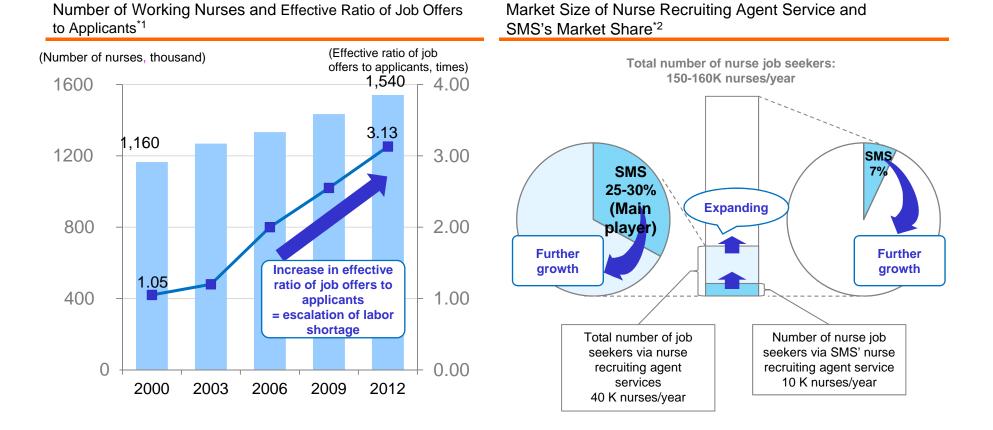


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Room for further expansion of SMS's nurse recruiting agent service.

- Despite the increasing number of nurses, shortage of nurses is intensifying over the years.
- SMS is a market leader in recruiting agent services, but its share among all job seekers is 7%. Therefore, SMS is expected to grow further.



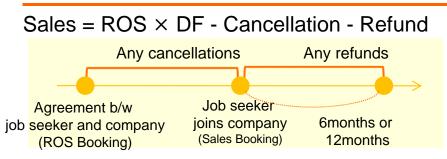
\*1: Effective ratio of job offers to applicants: MHLW Number of nurses: Japanese Nurse Association Latest number of nurses is 1,603 thousand (2014) © Copyright SMS CO.,LTD. \*2: SMS estimates as of the end of March 2012





- Accumulation of past Received Order Sales(ROS) constitutes net sales.
- ROS is the result of sales activities during a certain period, and regarded as the leading indicator of net sales.

#### Sales Formula



- Net sales : Booked when a job seeker joins a company
- ROS : Recorded when a job seeker and a company reach an agreement
  - Not booked in financial accounting
- Distribution factor(DF) :
  - % of ROS distributed to each future month
- Cancellation:
  - Cancellation of the agreement between a job seeker and a company after recording ROS
  - Cancellation will be deducted from net sales
- Refund:
  - When a job seeker quits within a certain period of time, SMS will refund part of the commissions to the company

# **ROS Formula**

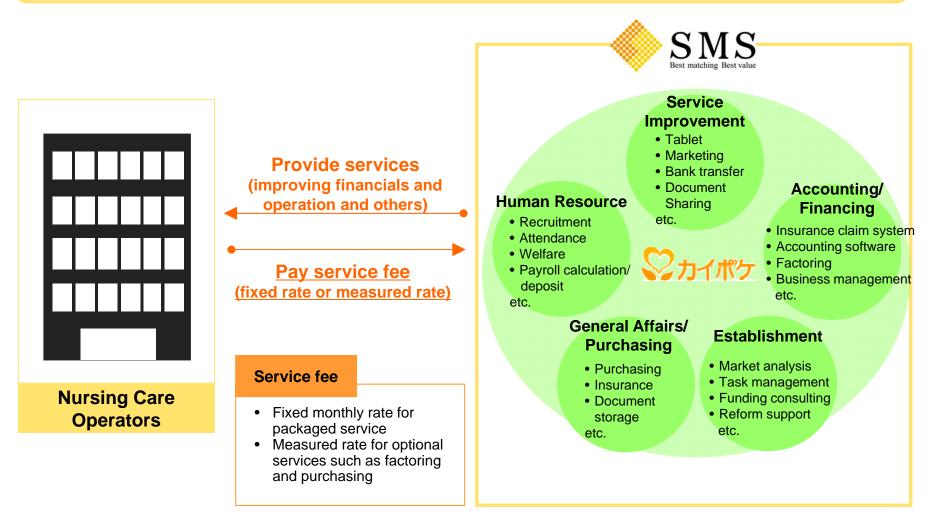
# $ROS = NofC \times Productivity \times Unit price$

- Number of Consultants (NofC): Number of sales staff engaging in recruiting agent service
- Productivity: Number of completed agreements between a job
  - seeker and a company per sales staff per month
- Unit price: The average of commissions for job placement service



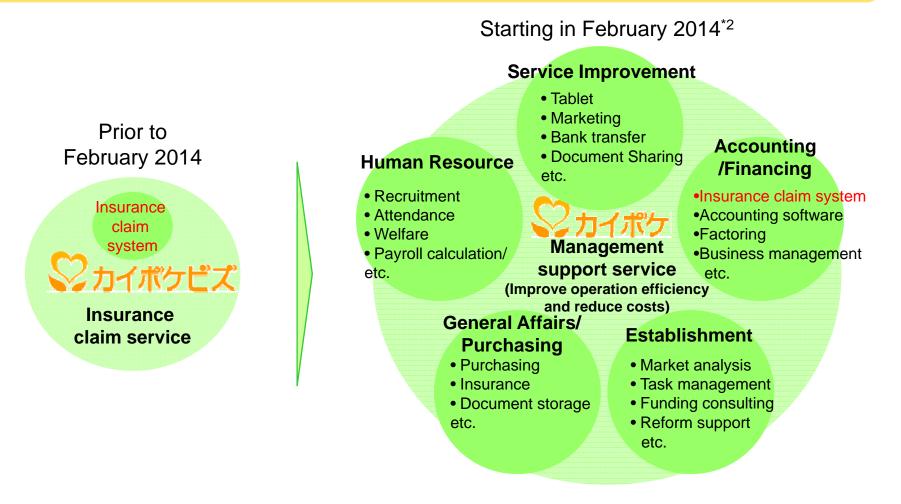


Receive service fee from nursing care operators for providing not only insurance claim services but also management support services, which include support in sales, recruiting, and operational efficiency improvement.

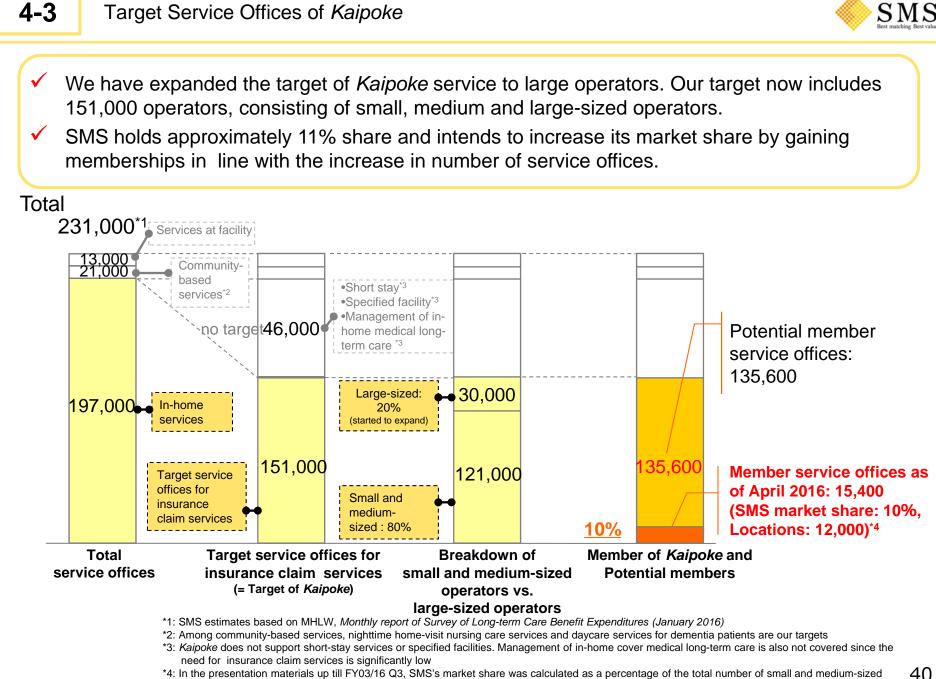




Renewed from insurance claim service to management support services in February 2014.
 Already started approximately 40 new services, supporting operational efficiency and financial improvement.



\*1: There are around 100,000 nursing care service operators and 80% are small or medium-sized. It is crucial to make strong connections with them, since they will continue to serve an important role in the industry based on such industrial structure.



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operators. Based on this calculation, SMS's market share was 12% as of FY03/16 Q3.

40





We aim to expand Kaipoke's target significantly by including nursing care operators that own offices in multiple locations and new service types such as home-visit nursing operators and outpatient rehabilitation operators.

#### Breakdown by Number of Locations\*1

**Breakdown by Number of Locations** 

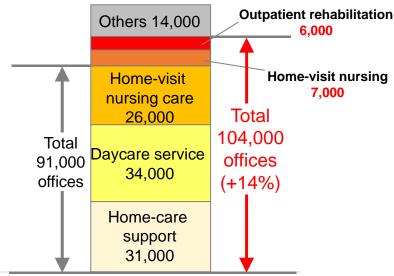
- 48% of *Kaipoke*'s targets are nursing care operators that own offices in more than three locations.
- *Kaipoke's* target will expand significantly by including such operators.

# 

#### **Covering New Service Types**

The number of offices targeted by *Kaipoke* increased by 13,000 (+14%) by covering new services types such as home-visit nursing and outpatient rehabilitation.

#### Number of Service Offices Targeted by Kaipoke



\*Residence for elderly people with services is included in homecare support, daycare service, and home-visit nursing care.

\*2: Source: SMS estimates based on MHLW, *Monthly report of Survey of Long-term Care Benefit Expenditures (May 2015)* Please note that the numbers of operators shown here do not match those on page 40. (The values are as of a different point of time, and only include small and medium-sized operators)

**4-4** 



# MIMS Group Global Coverage



#### **MIMS Group** MIMS Founded 1963 **Net Sales** US\$47.4 million in FY12/2014 468 (as of December 2014) **Employees Business** Providing drug information Description Singapore, China, Hong Kong, South Korea, India, Indonesia, Global Coverage Philippines, Thailand, Malaysia, Vietnam, Myanmar, Australia and New Zealand Approx. 2.0 million memberships Number of including 0.45 million doctors memberships (as of March 2016)





Investment Structure			Overview				
SMS Best matching Bost value 60%	Mitsui & Co., Ltd. 40%	MITSUI&CO.	Acquisition Price	US\$250 million			
MIMSGroup Medica As	ia (Holdco)		Investment Ratio	SMS 60%, Mitsui & Co., Ltd. 40%			
	nited .K)		The Date of the Share Transfer	October 7, 2015			
MIMS Pte. Ltd. (Singapore) MIMS (Hong Kong) Limited (Hong Kong)	MIMS Medica Sdn Bhd (Malaysia)	etc.	Company from which Shares were Acquired	AXIO Data Hedgeco Limited (subsidiary of Electra Private Equity PLC headquartered in the U.K.)			

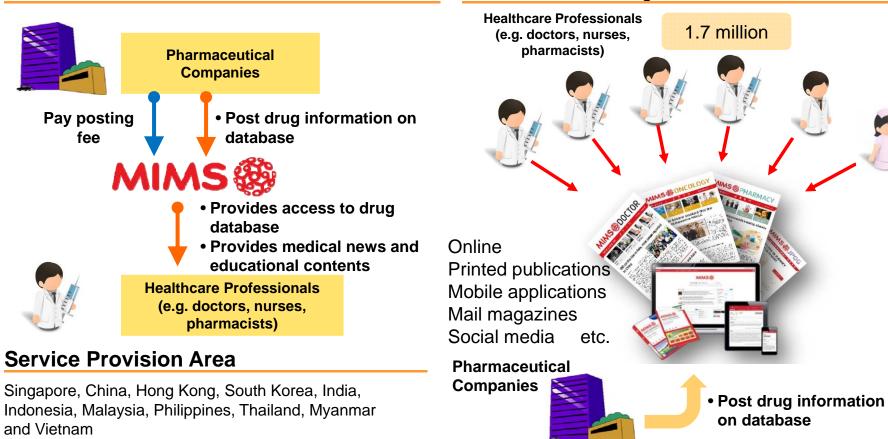
# 4-4



- The Pharma Marketing Business provides healthcare professionals with a drug database which sort and summarize drug information provided by pharmaceutical companies and which can be accessed through various media. The database is a de facto standard in the industry.
- It also provides marketing support to pharmaceutical companies by delivering medical news and educational contents to the professionals, and by running related events

Media for Accessing Database

#### **Business Model**

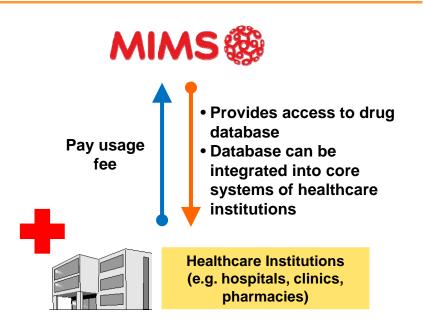






- Healthcare Data Business runs a drug database for healthcare institutions and it covers more than 50% of hospitals, clinics and pharmacies in Australia and New Zealand.
- While offered as a physical book, the database is also integrated into core systems on hospital information, clinic prescription and pharmacy dispensing.

#### **Business Model**

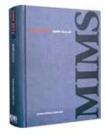


# **Service Provision Area**

Australia, New Zealand, South Korea and Singapore

# Media for Accessing Database

# <complex-block><complex-block>



#### <Integrating into Core System>







Strengths of MIMS Group include its overwhelming brand value in the region, its strong membership base of healthcare professionals, and its business relationships with pharmaceutical companies.

**1. Overwhelming Brand Value** 

- 50 years of history
- Utilized by healthcare institutions/ professionals to get drug information on a daily basis



# 2. Strong Membership Base of Healthcare Professionals

- Healthcare professional memberships approx. 1.7 million
   Including approx. 0.4 million doctors
- More than 80% of all doctors are registered in Singapore and Hong Kong, etc.

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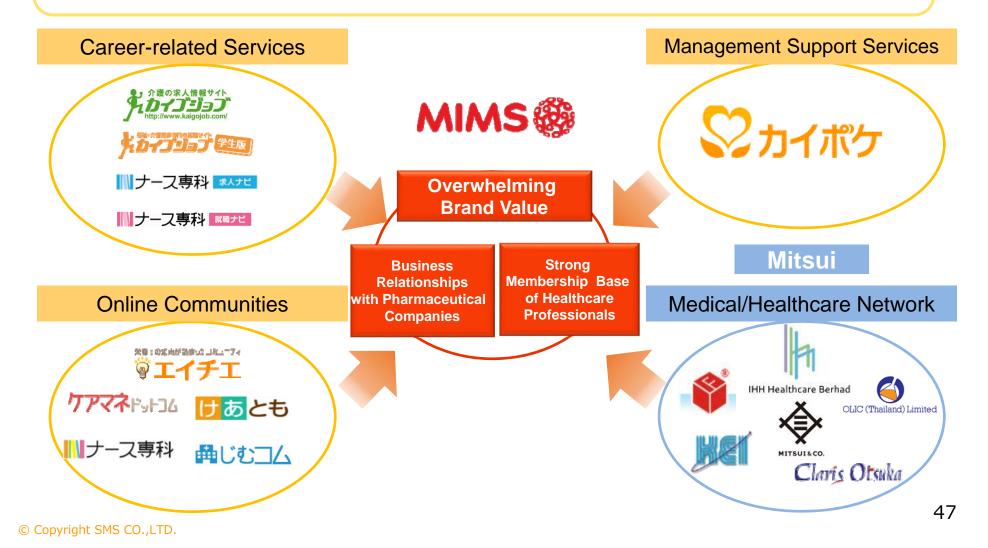
# 3. Business Relationships with Pharmaceutical Companies

• Almost all patented drug makers in the region post information of their drugs on MIMS's database





✓ Both SMS's expertise in developing and operating various information services and Mitsui's network will serve to reinforce MIMS's strength, enabling MIMS Group to expand its existing businesses and develop new ones.







 MIMS P/L statement will be consolidated to SMS P/L statement following a time lag of three months.

# Image of Consolidating MIMS P/L to SMS Consolidated P/L (excl. MIMS)\*1

FY	15	FY16								
3Q	4Q	1Q	2Q	3Q	4Q					
OctDec. P/L	JanMar. P/L	AprJune P/L	July-Sep. P/L	OctDec. P/L	JanMar. P/L					
(B/S only)	OctDec. P/L	JanMar. P/L	AprJune P/L	July-Sep. P/L	OctDec. P/L					

: SMS Consolidated P/L (excl. MIMS) I MIMS P/L

\*1: Q1-4 presented here are those of the fiscal year of SMS. SMS fiscal year ends in March,

© Copyright SMS CO., LTD. while MIMS fiscal year ends in December.



												(¥	∉ million)
	FY03	FY04	FY05	FY06	FY07	FY08	FY09	FY10	FY11	FY12	FY13	FY14	FY15
Net Sales	58	383	835	1,545	2,715	5,177	7,172	7,618	8,692	10,181	12,046	15,056	19,069
Cost of Sales	0	5	20	38	77	149	375	319	431	700	952	1,332	2,204
SG&A Expenses	63	326	705	1,237	2,211	3,796	5,534	5,818	6,740	7,910	9,363	11,644	14,108
Operating Income	-5	52	109	269	426	1,230	1,261	1,480	1,519	1,570	1,730	2,079	2,756
Ordinary Income	-5	49	108	269	415	1,238	1,266	1,530	1,734	1,990	2,340	2,693	3,509
Net Income	-5	31	63	157	244	719	717	876	1,004	1,226	1,380	1,824	2,265
Total Assets	59	357	566	1,016	1,806	3,118	3,645	4,672	5,716	6,948	8,406	11,421	41,689
Liabilities	55	166	196	489	822	1,410	1,266	1,430	1,579	1,794	2,331	4,497	28,532
Net Assets	4	190	369	527	983	1,708	2,379	3,242	4,136	5,153	6,074	6,923	13,157
Equity Ratio (%)	7.5	53.3	65.3	51.9	54.4	54.8	65.2	69.2	72.3	74.1	71.5	59.7	20.5
ROE (%)	-124.9	31.8	22.8	35.1	32.3	53.4	35.1	31.2	27.3	26.4	24.7	28.4	29.5
DPS (¥) <sup>*1</sup>	-	-	-	-	-	1.25	1.25	2.5	3	4	5	7	7
Dividend Payout Ratio(%)	-	-	-	-	-	6.8	6.8	11.6	12.3	13.6	14.8	15.6	12.5

© Copyright SMS CO., LTD. \*1 : The stock splits we had in the past are taken into account for DPS calculation.



		FY03/15 Actual	FY03/16 Actual	FY03/17 Forecasts
	Cost of Sales	1,332	2,204	3,848
Amount	Personnel Expenses	4,858	6,116	6,849
(¥ million)	Advertising Expenses	2,518	2,776	2,876
	Other Expenses	4,267	5,214	7,043
	Cost of Sales	8.9	11.6	16.0
Net Sales	Personnel Expenses	32.3	32.1	28.5
Ratio	Advertising Expenses	16.7	14.6	12.0
	Other Expenses	28.3	27.3	29.3

(¥ million)

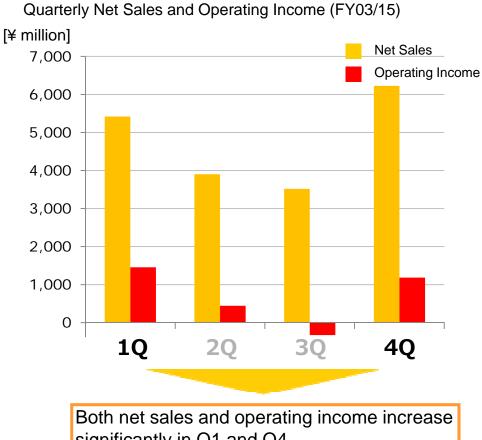
4-5





Net sales and operating income increase in Q1 and Q4.

#### Seasonal Volatility of Net Sales and Operating Income



#### **Businesses with Seasonal Volatility and Reasons**

#### Businesses whose net sales and operating income increase in Q1

#### □ Recruiting Agent Service

• Net sales are booked when a job seeker joins a company; therefore, net sales and operating income increase in April (Q1) when personnel changes often happen

#### Businesses whose net sales and operating income increase in Q4

#### □ Recruiting Ads Service

· Net sales are booked when a job seeker applies for a recruiting ad; therefore, net sales and operating income increase in Q4 when companies publish recruiting ads targeting the beginning of a fiscal year when job seekers are likely to be motivated to change jobs

#### ☐ MIMS Group

 The number of times MIMS Group issues a brochure containing pharmaceutical information increases in 2H. Also, client pharmaceutical companies often increase their advertising expenses toward December, which is the end of their fiscal year; therefore, net sales and operating income tend to increase in Q4, and hence 2H.



# Launch of Services 1/4

4-5

	03/04	03/05	03/06	03/07	03/08	03/09	03/10	03/11	03/12	03/13	03/14	03/15	03/16
			Co	m for nursir	g care prof	essionals: (	Care Tomo	Oct. 2005					
				•			for seniors:		luly 2006)				
				Manag	gement sup	port service	for nursing	care opera	tors: <i>Kaipol</i>	🤕 July 200	6		
				Co	om for care	managers:	Care Mane.	com Sep.	2006				
ale							Com for f	amilies with	those requ	iring nursin	g care: Ans	<i>hin Kaig</i> o J	une 200
									Home-c	lelivered me	eal search s	ite: <i>Lifood</i> N	vov. 201
SINN							User reviev	w site regar	ding nursin	g care oper	ators: <i>Tona</i>	ri no Kaigo	Apr. 201
							С	om for mar	agers of nu	irsing care o	pperators: /	Kaigo Must I	-eb. 201
									Liveliho			Help You	
										Renovati	on support:	Hapisumu	Apr.201



# Launch of Services 2/4



	03/04	03/05	03/06	03/07	03/08	03/09	03/10	03/11	03/12	03/13	03/14	03/15	03/16
							Corr	for pharma	cists: Cocc	y <mark>aku</mark> May 2	009		
							F	ublishing fo	r nurses: ٨	lurse-senka	<mark>Books</mark> Aug	. 2009	
								Mail order/o	online sales	of nursing	goods: PUF	RE NURSE	Sep. 2011
								Informatio	n portal for	hospital ma	magement:	GALENUS	May 2013
							Dr	ug and med	icine DB fo	r pharmacis	ts: Cocoya	ku DI-pedia	May 2014
Care								Information	portal for h	ospital Adm	in. manage	rs: <i>Jimcom</i>	Sep. 2014
Medical Care					F	egional par	tnership sup	port in the	nursing/me	dical segme	nt: <i>Chiiki R</i>	enkei ONE	Nov. 2014
Mec									IT se	rvice for pha	armacies <i>:</i> C	kusute Net	Apr. 2015
									Regiona	l partnershi	p support sy	stem: EIR	Apr. 2015
					Pure	chasing sup	port for hos	pital Admin.	managers	and purcha	sing manag	ers: <i>Aikon</i>	Sep. 2015
						Мас	azines for r	-	2 2 2 2 2 2 2 2				
							Home-vi	sit nursing s	tations DB	Houmon	Kango Sta	tion-Navi	Feb.2016
								Online a	cademic n	nedia for n	urses: Nur	r <mark>se Press</mark> A	pr.2016



	03/04	03/05	03/06	03/07	03/08	03/09	03/10	03/11	03/12	03/13	03/14	03/15	03/16
	RAG for o	care manag	ers: Care J	inzai-bank N	/lay 2003								
	RAD for	newly grad	uated nursi	ng care pro	fessionals:	Kaigo Job (	3akusei-bar	July 2003					
	Ce	rtification co	ourse inform	nation: Sika	toru Nov. 20	)03							
	R	AD for nurs	ing care pro	ofessionals:	Kaigo Job	Mar. 2004							
			• • • • • • • • • • • • • • • • • • •	RAG for nur	ses: Nurse	Jinzai-bank	Sep. 2005						
				RAI	D for nurses	: Nurse-se	nka Kyujin-r	avi July 20	06				
				Co	om for nurse	s and stude	ent nurses:	Nurse-senk	a Communi	<i>ty</i> Aug. 200	6		
		RAG and	RAD for do	octors and p	harmacists	M3 Caree	r <mark>Agent</mark> Aug		Company succeeded		eer at		
er				RAG for	pharmacist	s: Yaku Kya	<i>ri Agent</i> Ap		the end of				
Career							RAG for	PT/OT/ST	PT/OT Jin	zai-bank Se	ep. 2008		
							RAD fo	r newly-gra	duated nurs	es: <i>Nurse-</i>	senka Shus	yoku-navi A	ug. 2009
										Solutio	n service fo	r hospitals /	Apr. 2011
										<u> </u>	Vutritionist J		
									p informatic	-	· · · · ·		
									G for medic		-		
								RAG fo	or radiologic	al technolo	gists: <i>RT Ji</i>	nzai-bank J	une 2014
									RAG for m	edical eng	neers: ME	Jinzai-bank	July 2014
									RAG for o	care worke	ers <i>Kaigo J</i>	ob Agent A	ug.2014



# Launch of Services 4/4

4-5

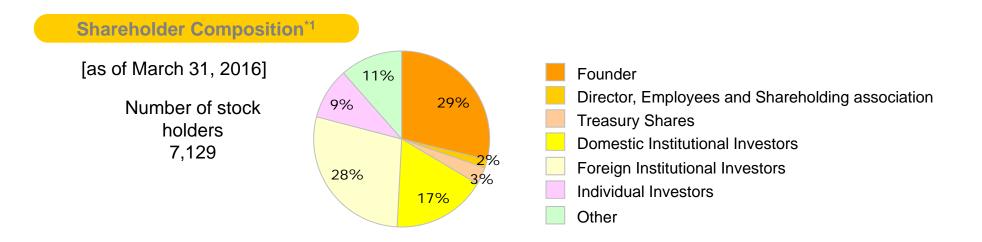
	03/04	03/05	03/06	03/07	03/08	03/09	03/10	03/11	03/12	03/13	03/14	03/15	03/16
										Com	for nutrition	sts: <i>Eichie</i>	June 2011
۵									Information	portal of de	ementia: Nir	chisho Net	Aug. 2011
Healthcare										Q&A si	te on health	: Narukara	Dec. 2013
lealt							News col	umn regard	ding pregnar	ncy, childbir	th and child	-raising: <i>Ixi</i>	July 2014
-									Ne	ws column	for active se	eniors: <i>Lvly</i>	Sep. 2014
								Informati	ion portal of	end-of-life p	preparations	: mirasona	Dec. 2014
									Info	ormation of	genetic test	: Navigene	Mar. 2015
						÷			•				
						(Δ)	etralia) Mor	lical bill e-c	) aiming solu		n for nurses		
as									appointment			•	
overseas						(N/			sales of syst				
0						(14)	alaysia) De	velopment	30103 01 3931		re and 11 of		
						Drug i	nformation s	ervice for h	nealthcare p	rofessionals	s and institu	tions: MIMS	Oct. 2015



#### Number of Employees

Number of employees and its breakdown as of March 31, 2016

Employees (consolidated)	1,550
SMS CO., LTD.	258
SMS Career CO., LTD.	504
Subsidiaries and Sub-subsidiaries	788
Japan	238
Overseas	550





These materials contain forward-looking statements, including estimates, projections, and statements related to business operations of SMS CO., LTD. (hereinafter referred to as the "Company").

The forward-looking statements are based on current expectations and assumptions in light of the information available to the Company as of March 31, 2015 and are subject to significant risks and uncertainties. The results or events predicted in these forward-looking statements may differ materially from actual results or events.

As a result, we cannot guarantee that any forward-looking statements will materialize nor do we undertake any obligation to update or revise publicly any of these forward-looking statements.

For any inquiries on the materials, please contact below:

Finance & Accounting Department

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